



# Eric Souza

President





# **Curtis Ritz**

Vice President of Operations

# Kim Canale

Chief of Staff





# Nicholas Cohen

**Board Chair** 





# **Curtis Ritz**

Vice President of Operations





# WORKFORCE DEVELOPMENT



### **Program Pilot**

- 3-person program supported by BCF Donation
- Graduation of 5 candidates to full-time employment
- 3,120 additional hours of service provided

### **Program Expansion**

- ROCA Sprint Program
- Onboarding of Training Coordinator Position
- Additional Funding Partners
- Seasonal Special Projects Team





# CLEANING

### Operations

- Strategic deployment with daily targets
- Additions of power washing services
- Expansion to 7 day a week extended service

### Fee For Service

- Partnership with Penn Station Partners
- Program Supports Multiple District Partners
- Tree Well Expansion Provision Pilot
- Graffiti Resistant Coating Application Pilot





# GREENING

### Projects

- Urban Tree Grant
- Green Bridge Phase 2
- Growing the District Network of Greening Stewards

## Training & Service Enhancement

- Tree Keepers Certification
- Chesapeake Bay Trust G3 Grant
- Watering Services Upgrade





# GREENING

### Partnerships

- Landcare Leaf Management
- Landcare Mulch Provision
- Fountain Craft District Fountains

## **Future Planning**

- 2nd Chesapeake Bay Trust Urban Tree Grant Submission
- Community Coordinator Position
- Landcare Professional Landscaping Provider for supplemental services
- Stormwater Management Pilots





# SAFETY

### Operations

- Provided deployment approach for safety patrols based on Part 1 Crime Data – provided monthly by BPD
- Increased partnership / support for communities through strengthened relationships with Neighborhood Association Safety Chairs

### Safety Committee

Group inclusive of UBalt, MICA, JHU, Neighborhood Associations, BPD, Mayor's Office of Homeless Outreach, and Midtown Safety Manager





# SAFETY

### **Future Planning**

- Develop safety/hospitality program for the entertainment corridors in Midtown District
- Additional safety deployment utilizing E-bike fleet for daily patrols





# **MARKETING & COMMUNICATIONS**

### Newsletter

- Standardized topics and formatting
- Quality vs. quantity
- Monthly topics include: operational news, monthly service focus, staff highlights, metrics and upcoming events

## Social Media

- Added Instagram Feed
- Increased frequency of posting
- Established brand voice





# **MARKETING & COMMUNICATIONS**

### **Future Planning**

- Multi-unit Properties: working with property owners, etc. on detailed marketing materials
- Increase social media presence: engage with the community, carousel and/or video posts













# ADMINISTRATIVE UPDATES

#### Accomplishments

- Amended Midtown Ordinance & By-Laws
- Developed CRM (Customer Relationship Management)

#### **Future Planning**

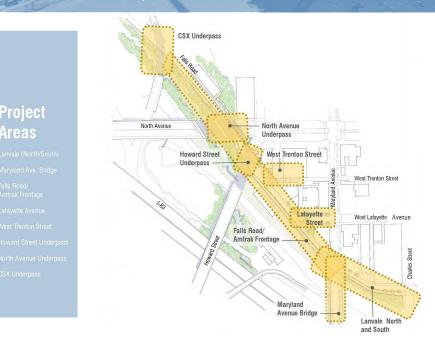
• Orchestrate Baseline Services Agreement with DOT, DPW, BPD, Recreation & Parks, DHCD



## Falls Road at Maryland Avenue Improvements

Midtown Community Benefits District Mahan Rykiel Associates RK&K September 22, 2022

Funded by the Goldseker Foundation



# **CAPITOL PROJECTS**

#### Accomplishments

- Established Falls Gateway Master Plan Goldseker Grant
- Created Falls Gateway Working Group to provide visioning and financial achievability of project
- Secured additional grant monies to support public art in the project impact area

#### **Future Planning**

- Secure funding for engineering study
- Complete art & public space enhancements



# FY2024 BUDGET

Revenue	FY24 Total	FY23 Total
Property Tax Surcharge	\$1,802,666.60	\$1,562,205.00
Allowance for over-estimated surtax 2.5%	\$ (45,066.67)	\$ (39,055.13)
Net Income	\$1,757,599.94	\$1,523,149.88
Contributions	\$27,500.00	\$27,500.00
Parking & Storage (In-Kind)	\$14,340.00	\$14,340.00
Grants	\$269,380.00	-
Midtown Surplus Funding	\$141,043.66	-
Interest Earned	\$25,000.00	\$ 252.00
Service Fees	\$85,000.00	\$30,000.00
Total Income	\$2,319,863.60	\$1,595,241.88



	Projecte	d Income	FY24 Total	FY23 Total
		Property Tax Surcharge	\$ 1,802,666.60	\$ 1,562,205.00
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		Grants	\$ 269,380.00	\$-
		Midtown Surplus Funding		\$-
		Interest Earned	\$ 25,000.00	\$ 252.00
		Service Fees		\$ 30,000.00
		Total Income	\$ 2,319,863.60	\$ 1,595,241.88
Projected Expenses	Program Services - FY24	Support Services - FY24	FY24 Total	FY23 Total
Category Allocation	Public Space	Management/General	\$ 2,319,863.60	\$ 1,595,241.8
Accounting	\$ 10,279.50	\$ 1,270.50	\$ 11,550.00	\$ 10,550.00
Advertising	\$ 436.10	\$ 53.90	\$ 490.00	\$ 490.0
Audit	\$ 7,565.00	\$ 935.00	\$ 8,500.00	\$ 9,000.00
Bank Service Charges	\$ 712.00	\$ 88.00	\$ 800.00	\$ 800.0
Bookkeeping	\$ 17.088.00	\$ 2,112.00		\$ 19,200.00
IT Expenses	\$ 29.413.61	\$ 3.635.39	\$ 33.049.00	\$ 5.172.00
Consultants	\$ 29,413.61 \$ 56,301.40	\$ 3,635.39 \$ 6,958.60	\$ 33,049.00 \$ 63,260.00	\$ 5,172.00 \$ 19,200.00
Consultants	\$ 56,301.40 \$ 69,333.67	\$ 6,958.60 \$ 8,569.33	\$ 63,260.00 \$ 77,903.00	\$ 19,200.00 \$ 35.178.20
Depreciation Dues & Subscriptions		*	\$ 77,903.00 \$ 2,450.00	\$ 35,178.20 \$ 2,450.00
Employee Benefits	\$ 2,180.50	\$ 269.50		\$ 2,450.00
	\$ 10,117.52	\$ 1,250.48	· · · ·	\$ 7,764.28
Equipment Rental	\$ 311.50	\$ 38.50		
Fuel	\$ 22,872.33	\$ 2,826.92	\$ 25,699.25	\$ 29,702.43
Insurance	\$ 27,343.71	\$ 3,379.56	\$ 30,723.27	\$ 29,671.80
Insurance - Workers Comp	\$ 7,148.48	\$ 883.52		\$ 16,108.34
Leased Equipment	\$ 2,456.40	\$ 303.60		\$ 2,760.00
Legal Fees	\$ 4,450.00	\$ 550.00	\$ 5,000.00	\$ 5,000.00
Licenses & Permits	\$ 712.00	\$ 88.00	\$ 800.00	\$ 800.0
Meals	\$ 1,780.00	\$ 220.00	\$ 2,000.00	\$ 1,500.00
Miscellaneous	\$ 854.40	\$ 105.60	\$ 960.00	\$ 960.0
Occupancy   Rent & Storage	\$ 54,646.12	\$ 6,754.02	\$ 61,400.14	\$ 60,283.42
Office Expenses	\$ 1,806.70	\$ 223.30	\$ 2,030.00	\$ 3,826.00
Parking & Storage (in-kind)	\$ 12,762.60	\$ 1,577.40	\$ 14,340.00	
Payroll Service	\$ 1,089.36	\$ 134.64	\$ 1,224.00	\$ 4,740.00
Postage	\$ 222.50	\$ 27.50	\$ 250.00	\$ 750.0
Printing	\$ 3,560.00	\$ 440.00	\$ 4,000.00	\$ 2,000.00
Program Expense - Clean/Green	\$ 20,509.16	\$ 2,534.84	\$ 23.044.00	\$ 22.544.00
Program Expense - Clean/Green Program Expense - Safety	\$ 20,509.16	\$ 2,534.64 \$ 1,046.76	\$ 23,044.00 \$ 9,516.00	\$ 22,044.00 \$ -
Program Expense - Satety Program Expense - Workforce				•
Development	\$ 241,563.80	\$ 29,856.20	\$ 271,420.00	\$ 18,460.00
Repair & Maintenance   Equipment	\$ 12,581.04	\$ 1,554.96	\$ 14,136.00	\$ 9,348.00
Repair & Maintenance   Facilities	\$ 445.00	\$ 55.00	•	\$ 500.0
Repair & Maintenance   Vehicles	\$ 4,450.00	\$ 550.00	\$ 5,000.00	\$ 15,250.00
Salaries	\$ 235,855.95	\$ 29,150.73	\$ 265,006.68	\$ 241,532.0
Simple IRA	\$ 3,637.88	\$ 449.63	\$ 4,087.50	\$ 3,750.00
Small Equipment	\$ 890.00	\$ 110.00	•	\$ 5,000.00
Subcontract Expense - BBB	\$ 918,906.24	\$ 113,572.68	\$ 1,032,478.92	\$ 834,143.30
Subcontract Expense - TPS	\$ 120,299.52	\$ 14,868.48	\$ 135,168.00	\$ 135,168.00
Subcontract Expense - Landcare	\$ 112,858.39	\$ 13,948.79	\$ 126,807.18	s -
Taxes - Other	\$ 445.00	\$ 55.00	\$ 500.00	\$ 500.0
Taxes - Payroll	\$ 23,585.59	\$ 2,915.07	\$ 26,500.67	\$ 24,153.20
Travel	\$ 5,393.40	\$ 666.60	\$ 6,060.00	\$ 2,350.00
Uniforms	\$ 9,345.00	\$ 1,155.00	\$ 10,500.00	\$ 8,250.00
TOTAL EXPENSES	\$ 2,064,678.61	\$ 255,185.00	\$ 2,319,863.60	\$ 1,603,504.95
FY24 % of total budget	89.00%	11.00%		

# FY2024 Budget

See chat window for a link to view the enlarged proposed budget on your screen.



# **NOTABLE CHANGES**



CLEAN

- Training Coordinator & Community Coordinator positions
- Increased Workforce Development Program



GREEN

 Professional Landscape Services provided by Landcare



SAFE

- Fleet of electric bikes for daily deployment
- Additional staffing provided through DHCD grant



ADVOCACY

- CRM Development
  Support
- Project
  Coordinator
  (6-month position)





# **Steve Johnson**

**Board Treasurer** 



#### 2023 Town Hall

#### April 13th, 2023

#### Virtual Meeting & At-Large Election

Each year Midtown Community Benefits District holds a Town Hall meeting to update our constituents on organization projects and goals. During the meeting, we will be announcing nominees for At-Large representatives to serve on our Board of Directors for the coming calendar year. We save plenty of time for questions and input from attendees and look forward to hearing thoughts on how together we can work to improve the District for all stakeholders.

If you are interested in making a difference in what happens in the Midtown District and would like to nominate yourself or someone else, please send an email to <u>admin@midtowncommunity.org</u>. Nominations will also be accepted from the floor of the meeting by using the chat feature.

MICROSOFT TEAMS MEETING LINK

In order to vote during the Town Hall, you must register in advance and may be asked to supply one of the listed documents as <u>proof of eligibility.</u> Eligible voters will be emailed a secure link at the end of the meeting and will need to cast their vote within 3 days (April 16, 2023 at 5PM). Election results will shared on <u>Midtown's Facebook Page</u> and via newsletter once votes have been tabulated.

For full details on eligibility for both Board Members and Voters, please see below. If you have questions on how to confirm your voting eligibility, send an email to <u>admin@midtowncommunity.org</u> or call us at (<u>410</u>) 528-1512.

REGISTER TO VOTE >

Learn about 2023's At-Large Nominees

#### **Eligibility Requirements**

In order to be eligible for election as an **At-Large Board Member**, or considered an **eligible voter**, an individual must reside in, own taxable property in, or be a representative of a taxable property owner in the sector within the District which such individual seeks to represent.

- Reside in Bolton Hill, Charles North, Madison Park, or Mount Vernon; or
- Own property subject to the special surtax in one of those communities; or
- Provide written authorization to serve as a representative of a property owner subject to the surtax

Both nominees and voters may be asked to show proof of eligibility from the list below:

- Valid ID or driver's license with Midtown address
- A copy of your special benefits bill
- A copy of your property's <u>SDAT</u> page (listing you as the owner)
- A utility bill with name and address (ex. city water, BGE, cable, phone, etc.)
- A voter ID card
- A copy of residential property lease
- Other forms of proof of address

# **At-Large Election**

#### 2023 Board of Director Nominees



# At-Large Election

Results will be shared on Midtown's Facebook Page and Newsletter

#### **Step 1:** Register to Vote

- Visit midtownbaltimore.org/town-hall
- Registration closes 4/13/23 at 8:00PM EST

#### Step 2: Cast a Ballot

- Ballots will be sent via email to confirmed voters after close of meeting
- Voting closes on 4/16/23 at 5:00PM EST



# At-Large Election

\*If you'd like to add a nomination from the floor, please enter the person's name and neighborhood in the meeting chat. 2023 Nominees\*

Hafid McIntyre

Madison Park Nominee

#### **Nicholas Roberts**

Mount Vernon Nominee



# At-Large Election

\*If you'd like to add a nomination from the floor, please enter the person's name and neighborhood in the meeting chat. **Returning At-Large Members** 

**Fritz Meyer** *Representing Bolton Hill* 

**Colleen Stanley** Representing Charles North



# GET INVOLVED

See chat window for live links



#### **Connect with Midtown**

- **f** midtownbaltimore
- midtownbaltimore\_



Stay Informed Sign-up for our newsletter http://eepurl.com/gzLb7H



### Volunteer at an Event

www.midtownbaltimore.org/volunteer



# CONTACT MIDTOWN

Be in touch, alert our team to conditions within the District or submit a request for service.



Online www.midtownbaltimore.org/request-services

#### Email

service@midtowncommunity.org



**Call** (410) 528-1512





# QUESTIONS & ANSWERS

Please use the chat window or raise your hand to ask a question.





